

---

<b>Decision Maker:</b>	<b>EXECUTIVE</b> For pre decision scrutiny by the Adult Care and Health Policy Development and Scrutiny Committee on 27 June 2023
<b>Date:</b>	<b>20 September 2023</b>
<b>Decision Type:</b>	Non-Urgent                      Executive                      Non-Key
<b>Title:</b>	<b>CARERS PLAN 2023-2025</b>
<b>Contact Officer:</b>	Sean Rafferty, Assistant Director for Integrated Commissioning E-mail: sean.rafferty@bromley.gov.uk
<b>Chief Officer:</b>	Kim Carey, Director for Adult Social Care
<b>Ward:</b>	All

---

1. Reason for decision/report and options

- 1.1 A carer is a person of any age who provides unpaid care and support to a family member, friend or neighbour who is disabled, has an illness or long-term condition, or who needs extra help as they grow older. Carers hold families and communities together, enable those they care for to get the most out of life, and make an enormous contribution to community life in Bromley.
- 1.2 Alongside the Council's social care and SEND services and local NHS services carers play a vital role in supporting vulnerable residents.
- 1.3 The Council has developed a Carers Plan with the South-East London Integrated Care Board (Bromley) that sets out what advice, guidance and support is available to unpaid carers in the borough and how this offer to carers will be developed further over the next two years.

---

2. **RECOMMENDATION(S)**

- 2.1 The Adult Care and Health Policy Development and Scrutiny Committee are asked to note the report and comment on the key priorities identified within the Carers Plan.
- 2.2 The Executive are asked to approve the proposed Carers Plan

## Impact on Vulnerable Adults and Children

1. Summary of Impact: Support arrangements to unpaid carers and young carers
- 

## Transformation Policy

1. Policy Status: New Policy:
  2. Making Bromley Even Better Priority (delete as appropriate):
    - (2) For adults and older people to enjoy fulfilled and successful lives in Bromley, ageing well, retaining independence and making choices.
    - (3) For children and young People to grow up, thrive and have the best life chances in families who flourish and are happy to call Bromley home
    - (5) To manage our resources well, providing value for money, and efficient and effective services for Bromley's residents.
- :
- 

## Financial

1. Cost of proposal: N/A
  2. Ongoing costs: N/A
  3. Budget head/performance centre:
  4. Total current budget for this head: N/A
  5. Source of funding:
- 

## Personnel

1. Number of staff (current and additional): N/A
  2. If from existing staff resources, number of staff hours: N/A
- 

## Legal

1. Legal Requirement: Non-statutory:
  2. Call-in: Not Applicable:
- 

## Procurement

1. Summary of Procurement Implications: N/A
- 

## Property

1. Summary of Property Implications: N/A
- 

## Carbon Reduction and Social Value

1. Summary of Carbon Reduction/Sustainability Implications: N/A
- 

## Customer Impact

1. Estimated number of users or customers (current and projected): There are c.25,000 unpaid carers in Bromley with c.9000 registered with their GP and c.4,000 registered with the Bromley Well Service

---

### Ward Councillor Views

1. Have Ward Councillors been asked for comments? Not Applicable
2. Summary of Ward Councillors comments:

### 3. COMMENTARY

3.1 A carer is a person of any age who provides unpaid care and support to a family member, friend or neighbour who is disabled, has an illness or long-term condition, or who needs extra help as they grow older. Carers hold families and communities together, enable those they care for to get the most out of life, and make an enormous contribution to community life in Bromley.

3.2 Alongside the Council's adult and children's social care and SEND services and local NHS services carers play a vital role in supporting vulnerable residents.

3.3 The Council has developed a Carers Plan with the South-East London Integrated Care Board (Bromley) that sets out what advice, guidance and support is available to unpaid carers in the borough and how this offer to carers will be developed further over the next two years.

3.4 The proposed plan has been developed across the Council and SELICB (Bromley) and with Bromley Well who deliver on behalf of the Council and SELICB (Bromley) a Carers Support Service. The plan and its priorities have been informed through a series of engagement and co-production events with carers.

3.5 The proposed objectives to the Plan are:

- Priority 1: Identifying, recognising and involving carers – arrangements to ensure that care and health professionals are better able to identify carers and to involve carers in the development of the care and health services that affect them and those they care for.
- Priority 2: Making clear routes to information, advice, guidance and support – making it easier for professionals to signpost carers who need additional help to the right place and making it easier for carers to access information, advice, guidance and support
- Priority 3: Supporting carers' physical health and wellbeing – helping carers access support to maintain their good health and wellbeing
- Priority 4: Supporting carers to have a life alongside their caring role – local arrangements for carers to access respite and short breaks support; access to social groups and access to employment and education
- Priority 5: Supporting young carers and young adult carers – arrangements that target support to young people.
- Priority 6: Developing a Carers' Charter – involving a larger number of Bromley local agencies in recognizing carers

3.6 The Plan was developed using a range of sources to compile a comprehensive evidence base to inform the objectives and actions. These sources include:

- i. An understanding of service carer needs now and in the future
- ii. Carers' feedback – review of carer surveys and other customer feedback information received in recent years with a series of carers events held over March and April 2023 to inform the development of the plan
- iii. Performance analysis – understanding our past performance, where we need to improve and where we need to sustain performance and how we need to be ready for regulatory assurance where relevant

- iv. Identifying opportunities and best practice– looking at how working differently, and working with partners and with new technologies can change how we commission and deliver services and create value for money
- v. Cross referencing has been made with the Making Bromley Even Better 2021 to 2031 and existing current and relevant Council strategies, e.g. Tackling Loneliness Strategy 2022 - 2026. The Plan is informed by the South-East London Integrated Care Service Strategy
- vi. An analysis of current government direction on social care reform – Although the government's adult social care white paper proposals published in 2021 have been postponed they do point the way forward to future legislative change and guidance for carers.

**3.7** The complete Carers Plan is attached as an appendix to this report.

#### **4. IMPACT ON VULNERABLE ADULTS AND CHILDREN**

The Plan has a specific focus on vulnerable adults and their carers and those that provide unpaid care for them

#### **5. TRANSFORMATION/POLICY IMPLICATIONS**

The strategy has been informed by the Adult Social Care Service and Children, Education and Families Service Transformation Programme

#### **6. STAKEHOLDER ENGAGEMENT**

A survey and workshops involving over 100 Bromley cares including young carers help shape the priorities and action in the Plan. Key messages from this engagement are summarised in the Plan.

#### **7. FINANCIAL IMPLICATIONS**

There are no financial implications arising directly from this report. Any financial implications arising from the implementation of the various actions contained within the strategy will be reported to the PDS Committee separately.

#### **8. PERSONNEL IMPLICATIONS**

There are no personnel implications arising directly from this report. Any personnel implications arising from the implementation of the various actions contained within the strategy will be reported to the PDS Committee separately.

#### **9. LEGAL IMPLICATIONS**

There are no legal implications arising directly from this report. Any legal implications arising from the implementation of the various actions contained within the strategy will be reported to the PDS Committee separately.

#### **10. PROCUREMENT IMPLICATIONS**

There are no procurement implications arising directly from this report. Any procurement implications arising from the implementation of the various actions contained within the strategy will be reported to the PDS Committee separately.

#### **11. PROPERTY IMPLICATIONS**

There are no property implications arising directly from this report. Any property implications arising from the implementation of the various actions contained within the plan will be reported to the PDS Committee separately.

## **12. CARBON REDUCTION/SOCIAL VALUE IMPLICATIONS**

There are no carbon reduction/social value implications arising directly from this report. Any implications arising from the implementation of the various actions contained within the strategy will be reported to the PDS Committee separately.

## **12 CUSTOMER IMPACT**

It is estimated that there are over c.25,000 carers living in Bromley with c.9,000 registered with their GP and c.4,000 known to the Bromley Well Carers Support Service. Any implications arising from the implementation of the various actions contained within the strategy will be reported to the PDS Committee separately.

<b>Non-Applicable Headings:</b>	FINANCIAL IMPLICATIONS, PERSONNEL IMPLICATIONS, PROCUREMENT IMPLICATIONS, PROPERTY IMPLICATIONS, CARBON REDUCTION/SOCIAL VALUE IMPLICATIONS, CUSTOMER IMPACT, WARD COUNCILLOR VIEWS
Background Documents: (Access via Contact Officer)	N/A